

Readme Help and Instructions

Congratulations on your purchase! This file contains general information and installation instructions for Windows operating systems. It is organized as follows:

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6. Register Using License Code (Computers without Internet Access)
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1. Copyright

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2. Installation Requirements

- a. **General:** This product will operate on Windows 98, 2000, ME, XP, and Vista. This product will **not** operate on MAC operating system or MAC software used to emulate Windows software.
- b. **Installation Information:** To install the manual, simply run the Setup.exe file in the root directory of the CD. The installation wizard will create a directory on your hard drive called <drive>:\Program Files\Ford Manuals, which will contain the program information. Please do not move or modify this directory or its subdirectories. The installation will also create a Program Group and Icon in your Programs Menu. You may view the manual (after entering your license into License Manager) by launching the appropriate product icon.
- c. **Minimum System Requirements for Installation:**
 - a) Adobe Reader 3.0 or higher
 - b) License Manager (supplied with installation)
 - c) Internet access for initial activation
 - d) Windows operating system (not MAC)
 - e) 32 MB of RAM (64 MB recommended)
 - f) Optical Drive (CD/DVD)
 - g) Available hard disk space

3. Security and Digital Rights Management

- a. For your security, Digital Rights Management software is used to ensure that your product is authentic and an Official Licensed Product of Ford Motor Company. As a result, product files are encrypted and can only be viewed by the licensed owner.
- b. The product Serial Number is a series of letters and/or numbers (i.e. 289-BLO-2Q7-LHE) is printed on the inside cover of the CD/DVD case or provide to you by your reseller. The serial number will allow you to activate this product **on three (3) computers**.
- c. This product **must be registered / activated with License Manager** to view its contents.

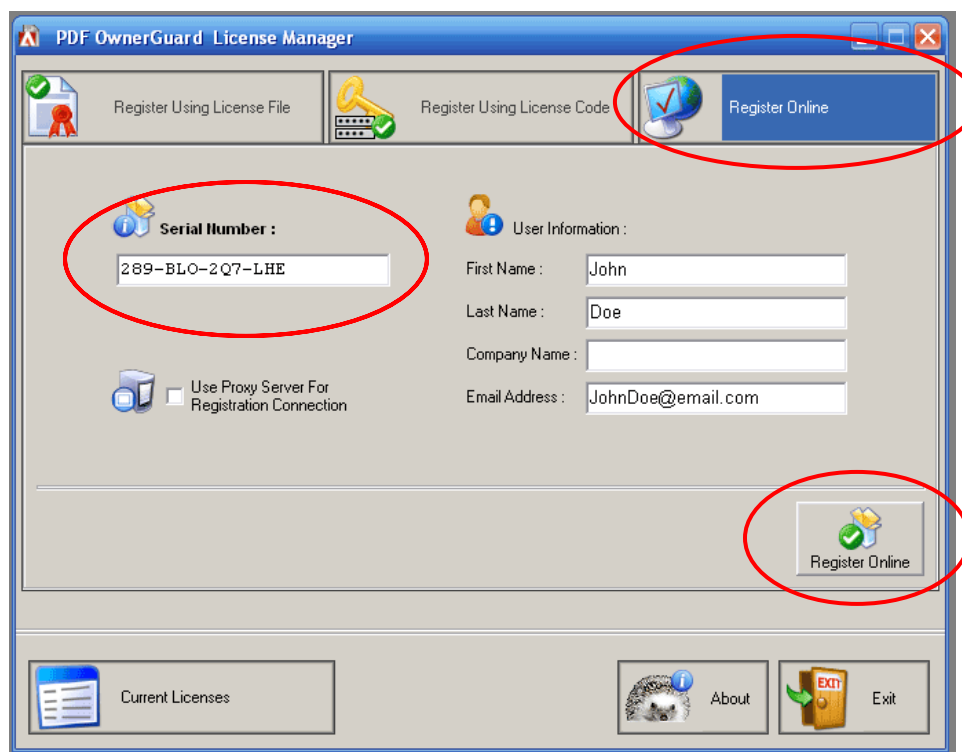
4. License Manager

- a. License Manager is a small application that manages your license for this product and all other products from Forel Publishing Company, LLC. License Manager is installed with your product and can be access from the product menu or the computer Program Group.
- b. License Manager makes security easy by:

- J Run License Manager only for **adding new License Codes**.
- J After adding license codes, you are able to access the protected files just like normal files. You do not need to run any additional applications to access the protected files.
- J License Manager acts like a transparent layer and you will not feel its presence while working with protected files.

5. Register / Activate Your Product Online (Recommended)

- a. To activate (register) your product, you will need the **Product Serial Number** located on the inside cover of the CD/DVD case (or provided by your reseller) and **Internet Access**. For information on how to register / activate your product on a computer without internet access please see the FAQ section.
- b. Step #1 – Open License Manager and click the “Register Online” tab.



- c. Step #2 – Enter the Serial Number for your product and user information.
- d. Step #3 – Click “Register Online”. You’re done!
- e. If successful, you should see a “License Accepted” popup window similar to the one

below:

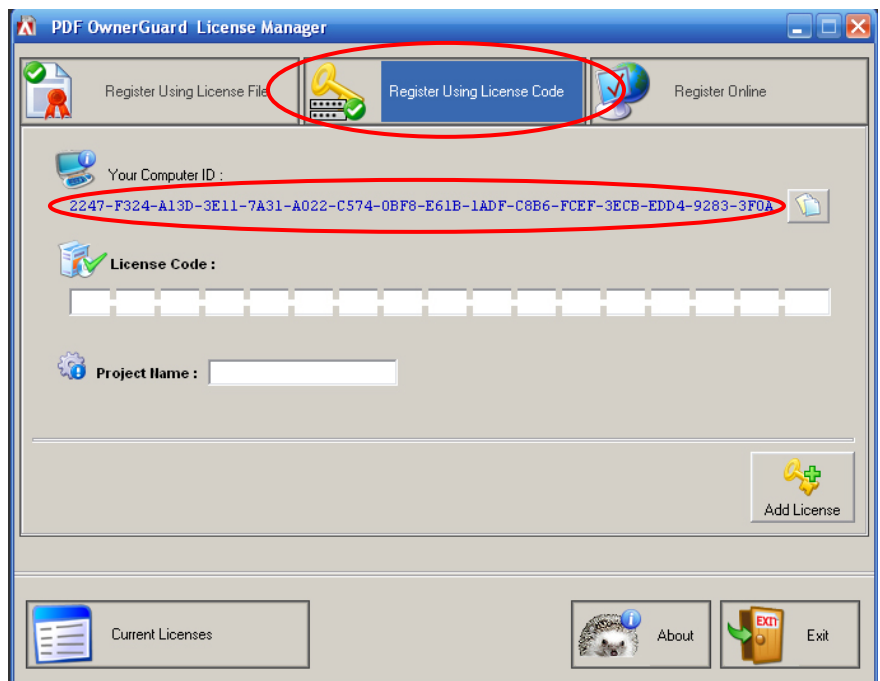


- f. If there is a problem with the registration / activation, the message below will appear. Please see Section 8 below (FAQ) for possible resolutions to this problem.



6. Register Using License Code (Computers without Internet Access)

- a. To activate a computer without direct internet access, click on the "Register Using License Code" tab.
- b. Email the **Computer ID** and **Project Name** to the publisher at:

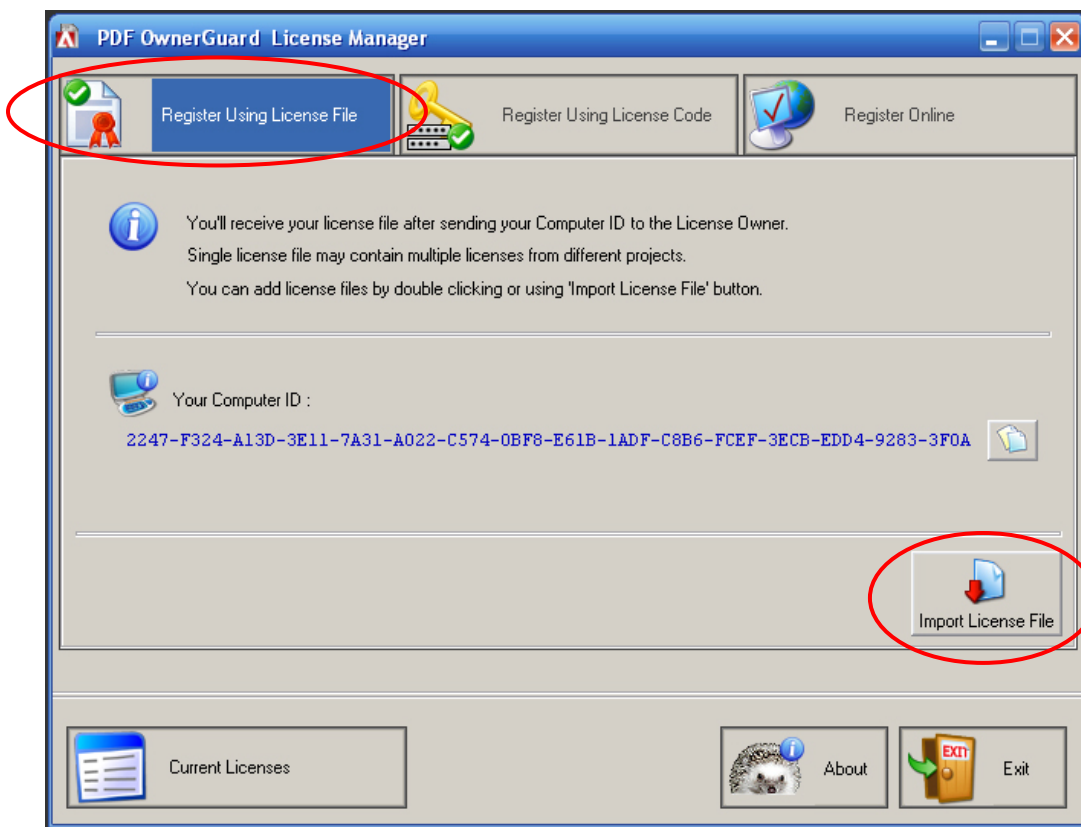


webmaster@ForelPublishing.com.

- c. The Computer ID must be from the computer where you want to activate the manual. The Product Name is located on the inside cover of the CD jewel case or provided to you by your vendor.
- d. Upon receipt, the Publisher will generate the License Code for your computer and email it back to you.
- e. Enter the License Code and Project Name into the appropriate fields and click “Add License”.
- f. Be advised, this method may take 3-5 days to process. The online method in paragraph #5 is the recommended method because it is instantaneous.

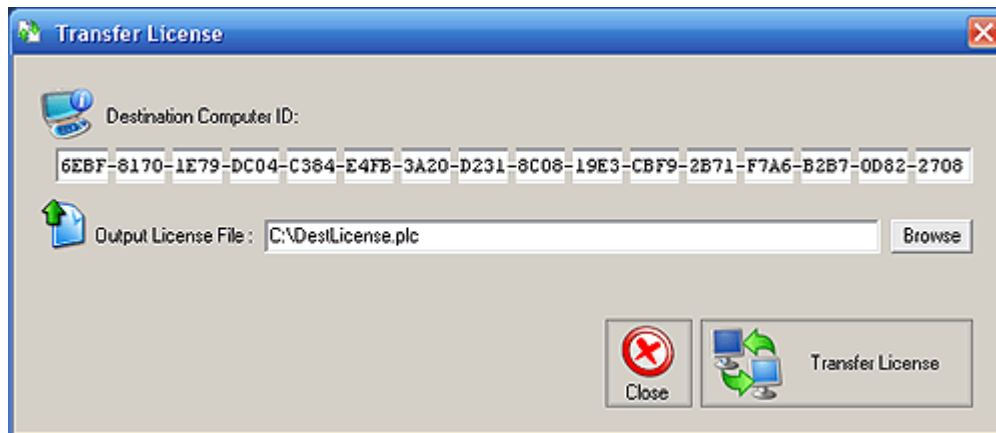
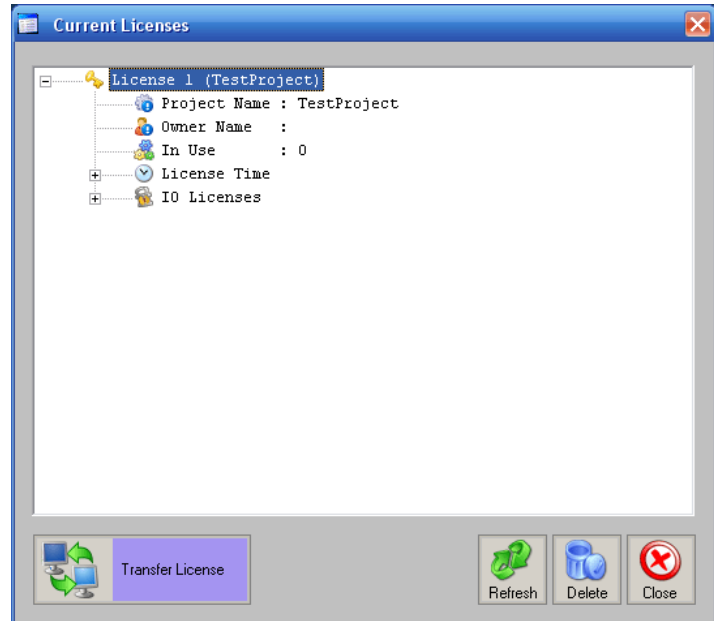
7. Register Using License File

- a. Registering your product via the License File method is used in conjunction with transferring a license from another computer (see paragraph #8).
- b. To use this method, click on the “Register Using License File” tab.
- c. Click on the “Import License File” button. This will open a window to select the license file you want to import.



8. How to Transfer a License to Another Computer

- a. In many cases, you may need to transfer your licenses to another computer due to computer changes or other limitations. The license can be removed from the source computer and transferred to another destination computer by using License Manager. Steps to Transfer a license:
- b. Step #1 – Open License Manager and click on “Current Licenses”
- c. Step #2 – Click “**Transfer License**” and select the output destination for the license file.
- d. Step #3 – Enter the Destination Computer ID and output location for the license file.



9. Adobe Reader

- a. To view the product, Adobe Reader must already be installed. Adobe Reader must be present on the computer for the appropriate “plug-in” and encryption keys to be installed.



- b. Adobe is constantly upgrading their products. At the time of this product release, Adobe Reader 9.x is the most current version. However, to ensure you have the most current version of Adobe Reader visit: www.adobe.com/products/acrobat/readstep2.html

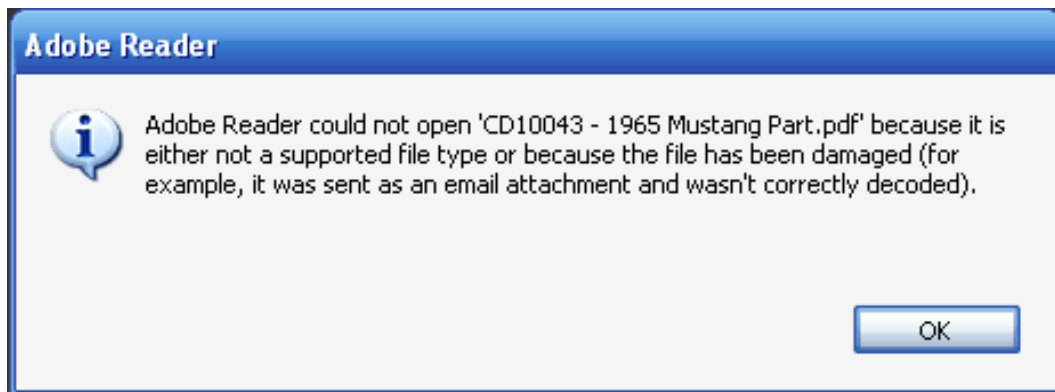
10. Frequently Asked Questions (Troubleshooting)

- a. **I try to open my product but get a message that it can't find Adobe Reader, even though I have Reader installed and can read PDF files with it.**

This either means that you have an old version of Adobe Reader or that the version you have was not fully installed and is not properly registered with Windows. This can happen even if you can open a PDF file from within Adobe Reader or Adobe Acrobat. The solution is to uninstall the Adobe Reader currently installed on your computer, download the latest version of Adobe Reader from www.adobe.com/products/acrobat/readstep2.html and reinstall it.

- b. **When I try to open the product it tells me that “Adobe Reader could not open...because it is either not a supported file type or because the file has been damaged (for example, it was sent as an email attachment and wasn't correctly decoded).”**

The error is caused when License Manager has not been installed on the computer trying to open the encrypted PDF file. To correct this error, install License Manager and register the product with the appropriate serial number. To install License Manager you can use the version on your CD-ROM located in the /LM folder or download the most current version at: <http://www.ForelPublishing.com/downloads/PdfOwnerGuardLM.exe>

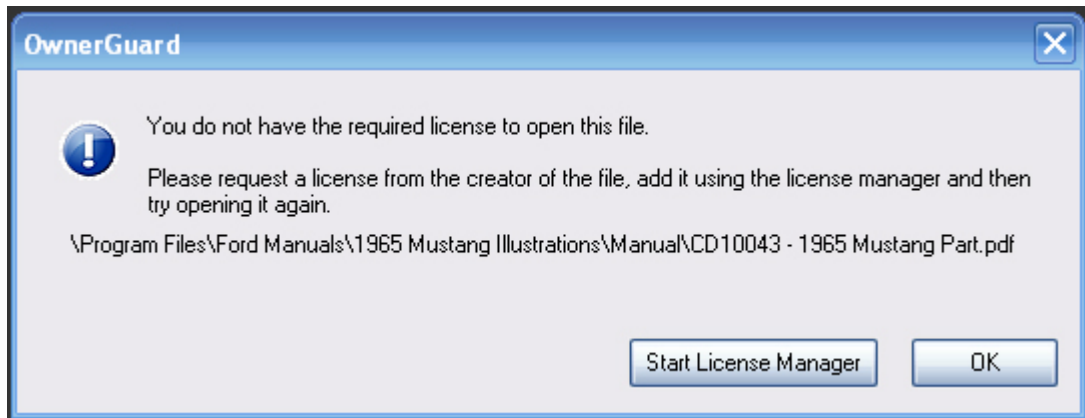


- c. **Why does Adobe Reader display a blank page when trying to open my product?**

This is generally caused when License Manager has not been installed. If License Manager was not installed during the initial setup, you will need to re-install it by going to: Start>All Programs>Ford Manuals>Your product>Install License Manager

A second situation that will cause a blank Adobe Reader screen is when License Manager is installed but the License Manager pop-up window is hidden behind the Adobe Reader window. Look at the bottom taskbar and click on all the Reader windows.

The screen that should appear is similar to the one below. This window appears when License Manager is installed but the product has not been activated yet.



d. Why does it tell me my Serial Number is not valid?

There are several reasons for this: the Serial Number you are using has already been used the maximum number of times (3) or if you have upgraded or reinstalled your computer operating system, it is possible that the license does not recognize the computer. When that happens, you should contact the publisher and request your serial number to be reset. With a new serial number, you will need to re-activate the product.

e. I am getting a Run-Time Error #94, when I try to open License Manager, what do I do?

This error occurs on a very few operation systems and has been corrected with a newer version of License Manager. To correct this problem, simply download and install the latest version of License Manager. Download the most current version at: <http://www.ForelPublishing.com/downloads/PdfOwnerGuardLM.exe>

f. Why can I no longer open my product?

If you have upgraded or reinstalled your computer operating system, it is possible that the license does not recognize the computer. When that happens, you should contact the publisher and request your serial number to be reset. With a new serial number, you will need to re-activate the product.

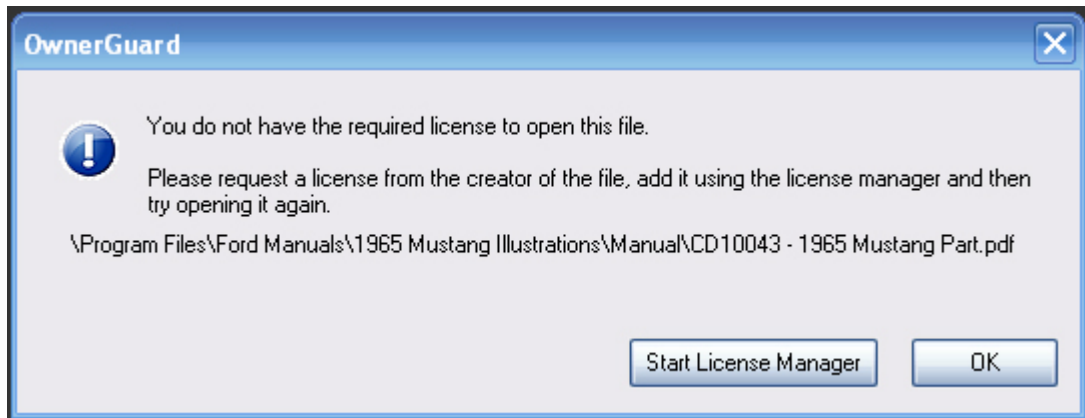
g. How do I correct a corrupted Adobe Reader?

This can happen when Adobe Reader is not fully installed on your computer or if your Adobe Reader installation is corrupted.

Solution:

1. Uninstall the Adobe Reader currently installed on your computer

The screen that should appear is similar to the one below. This window appears when License Manager is installed but the product has not been activated yet.



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g. How do I correct a corrupted Adobe Reader?

This can happen when Adobe Reader is not fully installed on your computer or if your Adobe Reader installation is corrupted.

Solution:

1. Uninstall the Adobe Reader currently installed on your computer

2. Download the latest version of Adobe Reader from www.adobe.com/products/acrobat/readstep2.html
3. Re-install Adobe Reader
4. ⚠ Make sure that the reader is installed with the option to open documents in a Web Browser
5. ⚠ Please make sure you reboot every time an install or uninstall procedure requests it. Skipping reboots can result in corrupted configurations.

h. I do not see my problem listed in this Readme, how do I get more information?

The Readme files are routinely updated to provide the latest information. To get the latest Readme file go to: <http://www.ForelPublishing.com/downloads/Readme.pdf>

i. How do I get further assistance?

If the above information did not help you with the problem you encounter, or for any other questions, please contact the publisher via email: webmaster@ForelPublishing.com

11. Removing Software from Your System

- a. The entire product may be removed from your hard drive by clicking on the Uninstall icon in the program group. Or, the product may be uninstalled using the Windows “Add or Remove Programs” option within the Control Panel. Using this method, invoke “Start>Control Panel>Add or Remove Programs>Remove/Change” the Ford Manuals component.
- b. Please be aware that removing the product will not remove the Acrobat Reader from your disk. To remove the Acrobat Reader you should invoke “Start>Control Panel>Add or Remove Programs>Remove/Change” the appropriate Adobe Reader you wish to remove.

12. How to Contact Us

Feel free to contact us if you have questions, comments, or problems with any product produced by Forel Publishing Company, LLC.

a. US Mail

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3999 Peregrine Ridge Ct.
Woodbridge, VA 22192-6625

b. By Email

Webmaster@ForelPublishing.com

c. By Fax

(888) 850-4826 toll free or (810) 222-8268

d. **Phone**

(703) 772-8081

e. **Website**

<http://www.ForelPublishing.com/>

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